

Squash FAQs

What measures are in place to allow for social distancing?

A keep left policy is in place on all pathways and corridors to encourage social distancing and we ask you to follow this. We also have signage encouraging social distancing from England Squash guidance which is displayed on the squash court doors

If you have concerns, please raise them with a member of Surrey Sports Park staff.

How do we access the facility for a squash booking?

Ensure you arrive 10-mins before the court booking time. You may need to queue outside the building, and you will be let in by a member of staff who at your booking time only. The member of staff has access to all bookings and will cross reference against this. We are not allowing players in earlier than the booking time in order to manage numbers and flow around the building

Can we use the changing rooms/showers and lockers?

Currently you cannot so please be prepared to leave the facility once your session has been completed

When will club night sessions and Box Leagues be back for adults?

Currently England Squash is in what is called 'phase 2 bubbles'. This means that players can form a bubble of 5 others so 6 players in total in a bubble. You can play full squash rules within the bubble but cannot play anyone outside of the bubble. If you want to change bubbles, there is a 1-week period of you not playing any squash (plus others in another bubble) if you are wanting to join. Here is a [link](#) for full guidance from England Squash. Because of this we have decided to not run Club Night sessions and Box Leagues and we are waiting for England Squash to move to phase 3 before we consider this. We feel it is not safe practise to put on sessions currently which may contravene the England Squash guidelines

What happens if I turn up late for a court booking or session?

Due to our new staggered start times for court bookings, sessions and the flow into the building, if you arrive late you unfortunately will **NOT** be able to access the court booking or session. Please ensure you do all you can to be at the facility at least 10-mins before the start to avoid not being able to attend the court or session

When will the junior program be back up and running?

We are running our first camps in the October half-term (28th and 29th Oct) and then starting with our Monday and Saturday Junior Squash Club sessions immediately after that which will be in the first week of November. Please check out the Junior Squash section on the website or email squash@surreysportspark.co.uk

Where do I bring my child for a junior session?

Entrance to the building will be at the back of the building by the Strength and Conditioning room. The coach will be there to meet you on arrival and to take a register and lead your child to the session. Parents will not be allowed to enter the building at this time when dropping their child off and are encouraged to return to their cars immediately afterwards. If you are unsure where to bring your child, ask a member of staff at the front of the building and they will guide you there

Where do I pick my child up after their session?

The coach will lead the children out the main exit of the building which is by the tennis courts. Here is where the coach will ensure the child gets handed over to their parents. Please ensure you arrive in good time for this handover as sessions will be stopping 5 to 10-mins early in order to get the handover completed and for the coach to go back into the building to bring in the next group. If you are late the child will be brought back into the building and asked to sit behind the squash courts and wait. You will need to contact a Duty Manager if you are late and your child is waiting at the courts for you. You will not be allowed to enter the building for this and a member of staff will need to assist in this regard

Can I stay and watch my child partaker in a session?

No. We would like to be as safe as possible and to comply with Covid rules. This is the rule for all junior sessions at the facility currently. We are encouraging parents to drop children off and return to cars immediately after the handover

What equipment does my child need to bring to the squash session?

We are encouraging all players to arrive squash ready including their own racket and goggles. **No bags will be allowed** to be brought in by your child, but a water bottle is recommended to bring along. If for any reason your child has no squash equipment, we have a procedure in place to lend kit and it will be thoroughly cleaned before and after use but we would like to avoid this where possible

Will there be hand sanitiser available?

Hand sanitiser will be available and is encouraged to be used by guests at the station as they enter the building.

How will you be keeping SSP clean and hygienic?

- Touch points around the building will regularly be cleaned by staff with cleaning products
- Coaches will be washing down their areas and de-cleaning the equipment after every lesson
- Hand sanitising gel will be provided at key areas of the facility, and you will be expected to sanitise your hands prior to entering the facility
- Drinking fountains will be available but may only be used to fill a container. You may not drink from a fountain. We also ask that after filling your container you wipe down the contact areas of the fountain

When I come to SSP, Can I just walk into the building?

All activities must be pre-booked before your arrival at SSP. We will be implementing a queueing system prior to checking in for your pre-booked activity.

Can we use the toilets?

We recommend going to the toilet before arriving at the building however toilets will be available for use. Please be respectful of the current social distancing requirements when moving within the room.

How can I contact you?

Please direct enquiries to squash@surreysportspark.co.uk